



# Agenda Item

## City Council

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Item #: 3.29.

7/13/2021

File #: 21-0386

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**TO:** Honorable Mayor and Members of the City Council

**THRU:** Rick Otto, City Manager

**FROM:** Will Kolbow, Assistant City Manager/Administrative Services Director

### 1. SUBJECT

Authorize purchase of Network Engineering Support Services from Sidepath, Inc.

### 2. SUMMARY

Approve the purchase order with Sidepath Inc. for Network Engineering Support Services in order to provide interim assistance while IT staff are recruiting to fill an unexpected vacancy of the Network Analyst position.

### 3. RECOMMENDED ACTION

Approve the purchase of Network Engineering Support Services from Sidepath, Inc. for \$29,700.

### 4. FISCAL IMPACT

The total expenditure for this agreement is \$29,700 and will be funded through Information Systems Operations (780).

### 5. STRATEGIC PLAN GOALS

Goal 4: Provide outstanding public service.

c: Enhance technology to improve public accessibility to information and services.

### 6. DISCUSSION AND BACKGROUND

IT staff are seeking approval to issue a blanket purchase order to Sidepath, Inc. for an ad-hoc network engineering support. The IT department is currently recruiting to fill the Network Analyst position and is in need of interim support. Sidepath, Inc. has provided all of the switching hardware and is very familiar with the IT network infrastructure. This blanket purchase order is only invoiced as hours are consumed, in circumstances where IT staff cannot remediate a network problem internally. The engineers at Sidepath, Inc. will be able to support the following network technologies such as:

- Brocade/Ruckus ICX switches
- Cisco Routers and edge devices
- Palo Alto Networks firewalls
- Ruckus Wireless Access Points

Sidepath's services will provide the City with an escalation point for most network issues that cannot

be handled internally with the sudden departure of Network Analyst position.

In June 2021, Council approved a \$358,995 agreement with Sidepath, Inc. for Security Operations Center as a Service. As the purchase order request of \$29,700 is in addition to the \$358,995, pursuant to the City's purchasing policies, staff is requesting City Council approval.

The total not to exceed amount for the purchase order is \$29,700. Sufficient funds are available to cover the purchase order in Information Systems Operations (780).

## **7. ATTACHMENTS**

- Quote from Sidepath, Inc.