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To City of Orange Community Development Department, Planning Division

I am writing to propose the establishment of a new veterinary animal hospital dedicated to delivering exceptional medical care to our patients, while equipping our clients with the knowledge and resources necessary for the optimal care of their companions.

Our hospital is poised to introduce a comprehensive array of veterinary services to the community, including:

- **Wellness Examinations** : Vaccinations, deworming, and preventative medicine.
- **Urgent Care** : Assessments and consultations for unwell animals.
- **Diagnostic Imaging** : Utilization of imaging technology (X-rays and ultrasounds) with interpretation of results to provide immediate results, as well as radiologist consultation when applicable.
- **In-House Laboratory** : Collection and analysis of blood, urine, and other body fluids, including cytology samples.
- **Surgical Services** : Routine elective surgeries and emergency procedures, such as GDV, gastrotomy/enterotomy, hemoabdomen, and orthopedic surgeries.
- **Dental Care** : Comprehensive dental services including full-mouth radiographs, scaling, polishing, extractions, and dental flap procedures if needed.
- **Pharmacy Services** : Dispensing and administration of medications for inpatient and outpatient use.
- **Public Education** : Information on zoonotic diseases and preventive measures.
- **Humane Euthanasia** : Providing compassionate euthanasia for compromised patients, along with cremation options.
- **Hospitalization Services** : While we do not offer grooming or boarding services, we will provide daytime care for stable, ill animals requiring medical attention, such as IV fluid administration, oxygen supplementation, and monitoring.

For the safety and well-being of our patients and the public, we will facilitate short outdoor walks for canine patients to manage their basic needs. Dogs diagnosed with contagious diseases will remain indoors, isolated from healthy animals. Our trained staff will ensure proper handling and

hygiene during these activities, utilizing appropriate leashes and equipment. We are committed to maintaining cleanliness and will dispose of waste in a sanitary manner.

Our intended hours of operation are from 9:00 AM to 8:00 PM, seven days a week. Depending on the demand for veterinary services, we may consider extending our hours after the first year.

We plan to employ a dedicated team of ten professionals, including two receptionists, one kennel assistant, one veterinary assistant, three veterinary technicians, two veterinarians, and one manager.

Despite being a new hospital, our veterinarians bring a wealth of experience and expertise to our practice, ensuring that our patients receive the highest standard of care from the outset. Thank you for considering our proposal. We believe that this veterinary hospital will significantly benefit our community, and we look forward to your support.

Sincerely,  
Dominic To  
Medical Director  
BITA Veterinary Care