



Agenda Item

City Council

Item #: 3.13.

11/12/2024

File #: 24-0611

TO: Honorable Mayor and Members of the City Council

THRU: Tom Kisela, City Manager

FROM: Susan Galvan, Assistant City Manager

1. SUBJECT

Authorize the purchase of various annual hardware and software maintenances from Sidepath, Inc.

2. SUMMARY

The Information Technology Department utilizes many technologies, including hardware, software, and services, from Sidepath, Inc. The various technologies listed in the attached document have associated annual maintenance costs that are required to keep those technologies up to date and supported by the listed vendors.

3. RECOMMENDED ACTION

Approve the purchase of various annual hardware and software maintenances from Sidepath, Inc. for a total amount of \$247,308.56.

4. FISCAL IMPACT

The expense for this purchase is \$247,308.56 and will be funded through Information Systems Operations (780):

780.1601.51420.00000 Maintenance Contracts	\$ 105,874.11
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780.1601.53915.00000 Annual Software License and Maintenance	\$ 141,434.45
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5. STRATEGIC PLAN GOALS

Goal 4: Provide outstanding public service

c: Enhance technology to improve public accessibility to information and services.

6. DISCUSSION AND BACKGROUND

Rather than bringing individual items to City Council for every purchase, staff is requesting approval of a purchase order to cover all annual maintenance items provided by Sidepath, Inc. for Fiscal Year 2024-2025. Sidepath, Inc. provides pricing to the City through National Association of State Procurement Officials (NASPO) cooperative agreements for many of the technologies on the list and several of the items have previously been approved by the City Council. The Information Technology (IT) Department spends more than \$30,000 in a year with Sidepath, Inc. and as such, the purchase order will be a more efficient method for both City Council approval and payment processing. The IT Department is dependent on Sidepath for maintaining all hardware, software, and services that keep

the IT infrastructure healthy and secure.

The attached list contains annual support from the following vendors that are provided through Sidepath, Inc.: Dell (Servers, and Storage), Palo Alto (Security Firewalls), Ruckus (Network Switching and Wireless), Veeam (Backup and Recovery), Blackberry Cylance (end point protection), VMware (Virtualization), and Wasabi (cloud-based offsite backup storage).

Sidepath, Inc. has a deep understanding of all the technology infrastructure that the City uses and is uniquely positioned to provide technical support and implementation services related to servers, storage, networking, and security.

7. ATTACHMENT

- IT Sidepath Asset List