

Maria Prado Flores

From: Solorio, Sara
Sent: Tuesday, March 4, 2025 4:59 PM
To: Maria Prado Flores
Subject: Visibility Problems on Canal by Heim at Prime Explore Academy

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Hi Maria,

Thank you for taking the time to speak with me today. As we discussed, there have been numerous complaints regarding visibility issues during pick-up and drop-off times at Prime Explore Academy, located at 2190 N Canal St, Orange, CA. Many parents, including myself, are concerned about our children's safety due to the fast-moving traffic from Meats St., the Orange Mall, and Canal Street. The existing blind spots exacerbate these concerns. Today, I picked up my son on a minimum day, which isn't part of our usual pick-up time. The traffic was exceptionally heavy, and it felt unsafe. As a result, I decided to pull over on Canal and walked up to the school to get him. This took about ten minutes, and unfortunately, I ended up receiving a street sweeping ticket—very frustrating! There also seems to be insufficient signage which indicates to slow down when on Canal due to an elementary school in the vicinity. It's also not obvious where you can park outside on the street to avoid the traffic jam that's going on Canal and in the school parking lot. As you requested, I'm forwarding this email to

the traffic division for their review. I truly appreciate your willingness to address these concerns. If you could provide me with an update at your convenience, I would be very grateful. It was great talking to you!

Sara Solorio