



# Agenda Item

## Orange City Council

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Item #: 3.21.

4/28/2026

File #: 26-0186

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**TO:** Honorable Mayor and Members of the City Council

**THRU:** Jarad Hildenbrand, City Manager

**FROM:** Steven Scardina, Information Technology Manager

### 1. SUBJECT

Authorize purchase of VeloCloud hardware from Sidepath, Inc.

### 2. SUMMARY

The VeloCloud purchase will fully enable a dual internet carrier function for the City providing for automatic seamless fail-over in the event one carrier's service experiences an outage.

### 3. RECOMMENDED ACTION

Approve the purchase of VeloCloud hardware from Sidepath, Inc. for \$40,800.51.

### 4. FISCAL IMPACT

The expense for this purchase is \$40,800.51 and will be funded through General Fund (100).

100.1601.56999 Other Repair / Maintenance Services

### 5. STRATEGIC PLAN GOALS

Goal 5: Improve Infrastructure, Mobility, and Technology

### 6. DISCUSSION AND BACKGROUND

The City increasingly utilizes cloud-based application solutions such as email, permitting, maintenance management, police computer aided dispatch and records management, website, financial system, and many others. The City currently utilizes Spectrum for business-class internet services. A second business-class internet service with Crown Castle is in progress. Adopting two physically diverse internet carriers eliminates the single point of failure inherent in a single-carrier design. A dual-carrier design delivers measurable improvements in uptime and operational continuity. VeloCloud is an excellent way to maximize the value of the dual internet services. VeloCloud actively aggregates and load-balances the two carrier's internet bandwidth improving operations and enables seamless fail-over alleviating the risk with a single carrier point of failure. Dual diverse carriers is now a standard best practice for businesses where internet connectivity can significantly impact operations.

The purchase will be completed using NASPO ValuePoint Master Agreement AR2472 expiring on September 15, 2026.

**7. ATTACHMENTS**

- Sidepath Quote